

Maine Department of Health and Human Services Integrated Quarterly Crisis Report

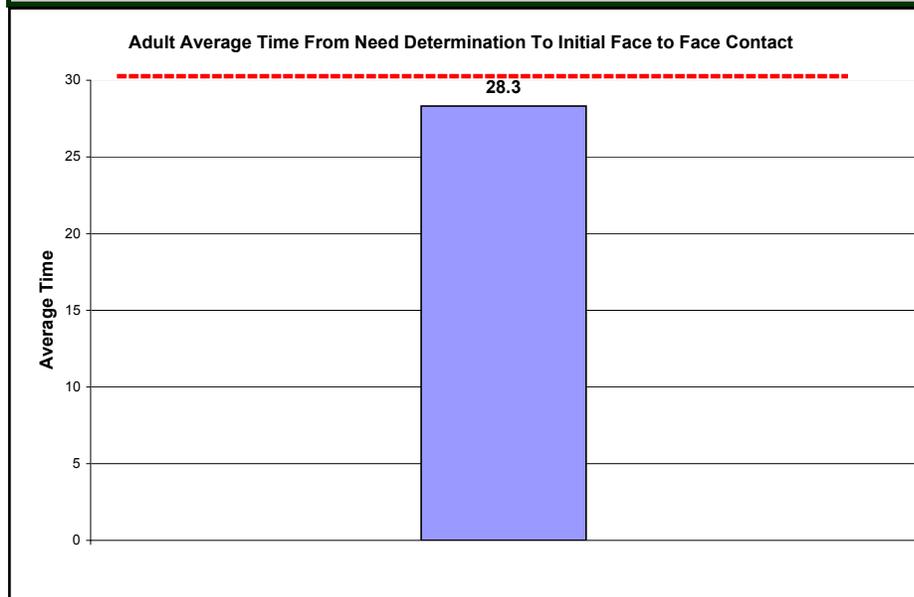


STATEWIDE with GRAPHS
 Quarter 1 (July, August, September) SFY 2012

I. Consumer Demographics (Unduplicated Counts - Face to Face)													
Gender	Children	Males	521	Females	416								
	Adults	Males	2117	Females	2266								
Age Range	Children	<5y.o.	3	5-9	147	10-14	398	15-17	389				
	Adults	18-21	450	22-35	1377	36-60	2143	61 & Older	385				
Payment Source	Children	MaineCare	701	Private Ins.	198	Uninsured	46	Medicare	3				
	Adults	MaineCare	2574	Private Ins.	687	Uninsured	734	Medicare	444				
II. Summary of All Crisis Contacts													
a. Total number of telephone contacts.										CHILDREN	ADULT		
b. Total number of all INITIAL face to face contacts.										5815	37667		
c. Number in II.b. who are children/youth with MENTAL RETARDATION/AUTISM/PERVASIVE DEVELOPMENTAL DISORDER										1022	4649		
d. Number of face to face contacts that are ongoing support for crisis resolution/stabilization.										97			
										230	1405		
III. Initial Crisis Contact Information										CHILDREN	ADULT		
a. Total number of INITIAL face to face contacts in which wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used.										158	15%	564	12.1%
b. Number of INITIAL face to face contacts who have a Community Support Worker (CI, CRS, ICM, ACT,TCM).										444	43%	1376	29.6%
c. Number of INITIAL face to face contacts who have a Community Support Worker and whose worker was notified of the crisis.										432	97%	1311	95.3%
d. SUM TOTAL time in minutes for all INITIAL face to face contacts in II.b. from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.												131676	28.3
e. Number of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.												2379	92.0%
f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.												1994	96.6%
CHILDREN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact													
Less than 1 hour	538	1 to 2 hours	275	2 to 4 hours	154	More than 4 hours	55						
	53%		27%		15%		5%						
CHILDREN ONLY: Time between completion of initial face-to-face crisis assessment contact and final disposition/resolution of crisis :													
Less than 3 hours	738	3 to 6 hours	200	6 to 8 hours	29	8 to 14 hours	24	More than 14 hours	29				
	72%		20%		3%		2%		3%				
IV. Site of Initial Face to Face Contacts										CHILDREN	ADULT		
Number of face to face contacts seen in :													
a. Primary Residence (Home)										192	19%	433	9.3%
b. Family/Relative/Other Residence										13	1%	29	0.6%
c. Other Community Setting (Work, School, Police Dept., Public Place)										51	5%	118	2.5%
d. SNF, Nursing Home, Boarding Home										1	0%	31	0.7%
e. Residential Program (Congregate Community Residence, Apartment Program)										13	1%	49	1.1%
f. Homeless Shelter										4	0%	45	1.0%
g. Provider Office										15	1%	131	2.8%
h. Crisis Office										155	15%	892	19.2%
i. Emergency Department										562	55%	2585	55.6%
j. Other Hospital Location										11	1%	247	5.3%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)										5	0%	89	1.9%
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts						Sec. IV Total				1022	100%	4649	100%
V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive)										CHILDREN	ADULT		
Number of face to face contacts that resulted in:													
a. Crisis stabilization with no referral for mental health/substance abuse follow-up										47	5%	348	7.5%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up										191	19%	796	17.1%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up										380	37%	1493	32.1%
d. Admission to Crisis Stabilization Unit										179	18%	631	13.6%
e. Inpatient Hospitalization-Medical										5	0%	98	2.1%
f. Voluntary Psychiatric Hospitalization										217	21%	987	21.2%
g. Involuntary Psychiatric Hospitalization										3	0%	201	4.3%
h. Admission to Detox Unit										0	0%	95	2.0%
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts						Sec. V Total				1022	100%	4649	100%

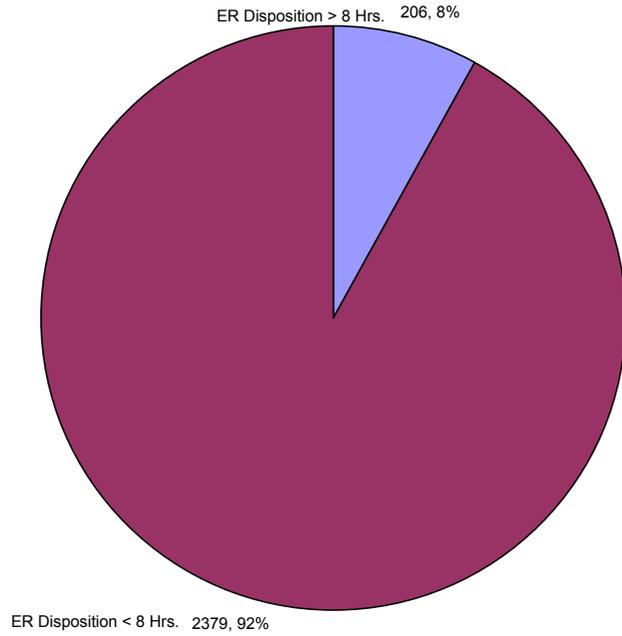
ADULTS ONLY

Adult AMHI CONSENT DECREE FEEDBACK REPORT		
No.	Result	STANDARD
IV.35	26%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.
IV.36	28.3 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.
IV.37	94%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.
IV.38	95%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.

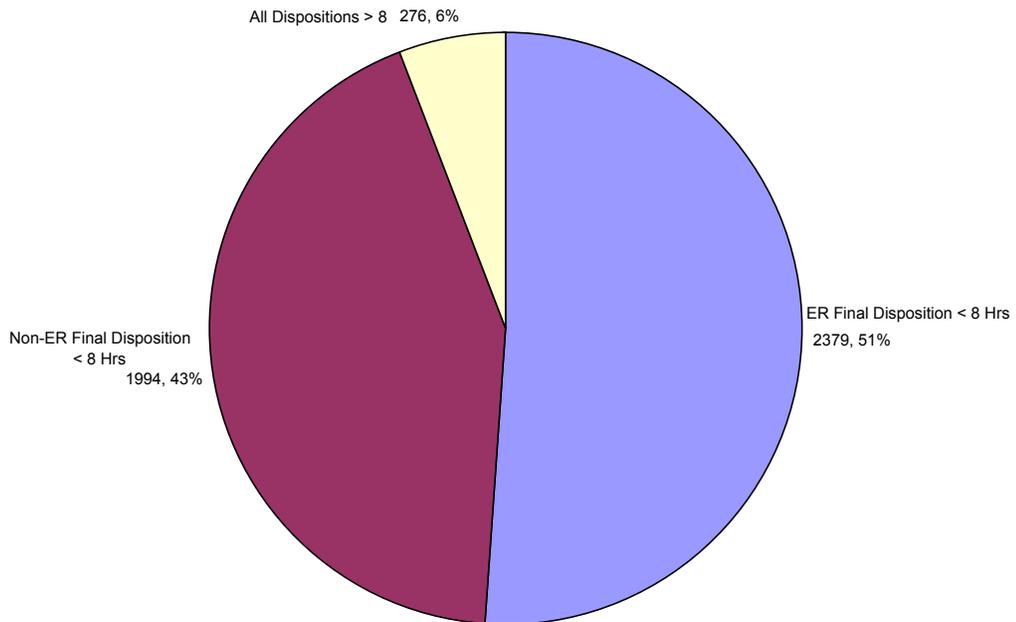


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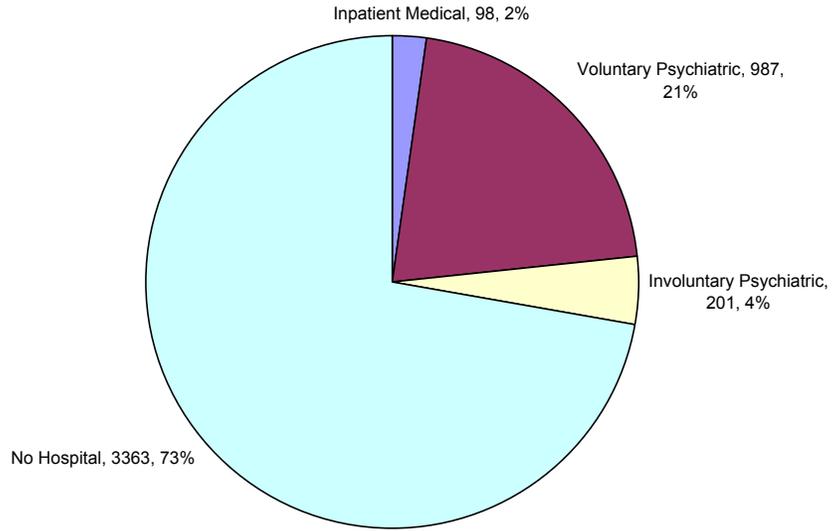
Adult Emergency Room Disposition Within 8 Hours By Site



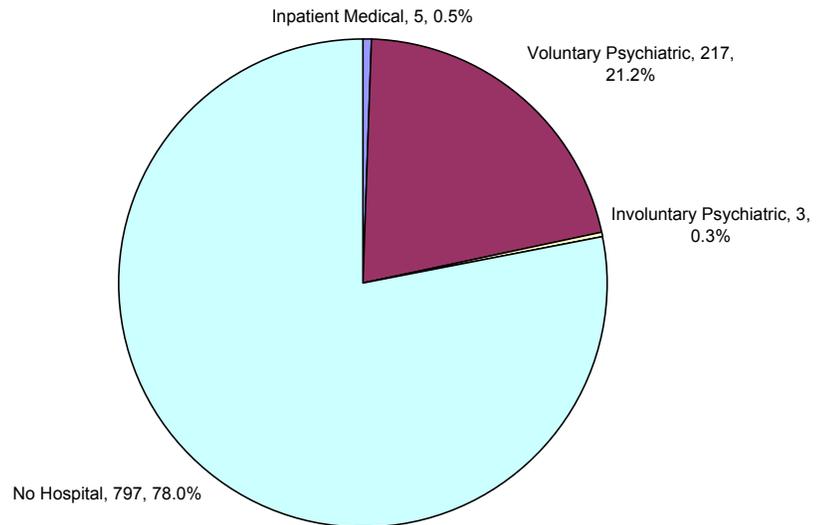
Adult Dispositions Within 8 Hours By Site



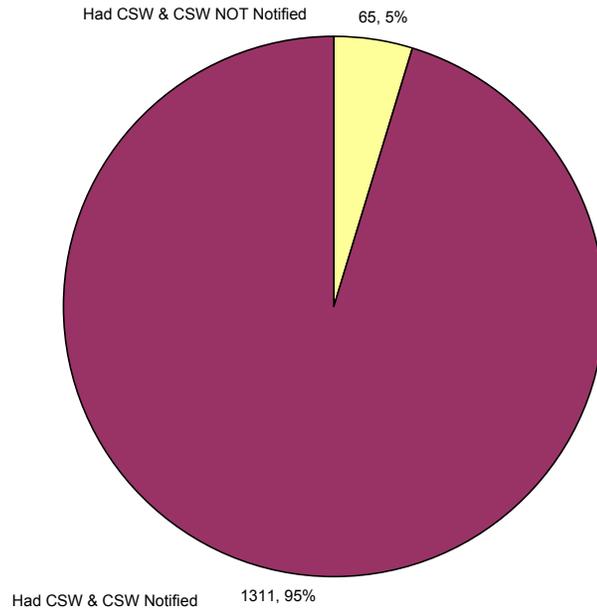
Adult Initial Contacts Hospitalized



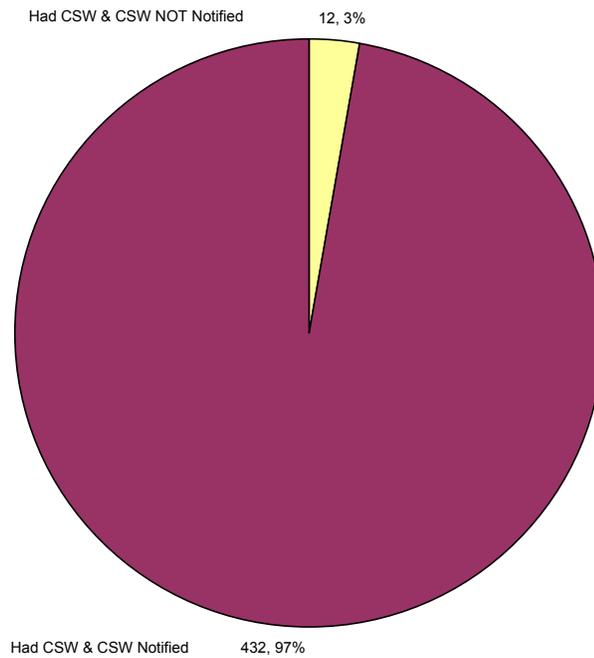
Children Initial Contacts Hospitalized



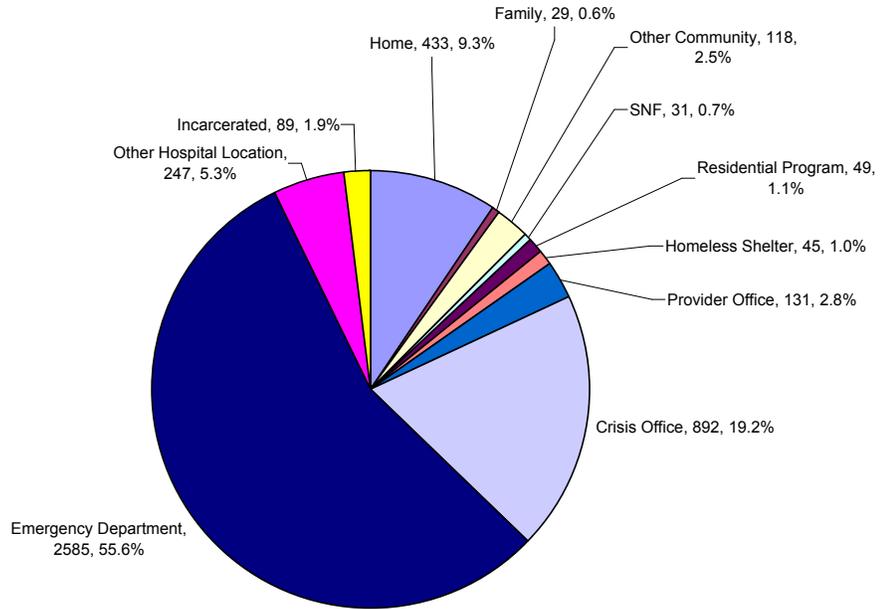
Adult Initial Face to Face Contacts in Which the Client has a CI Worker & The Worker is Notified of the Crisis



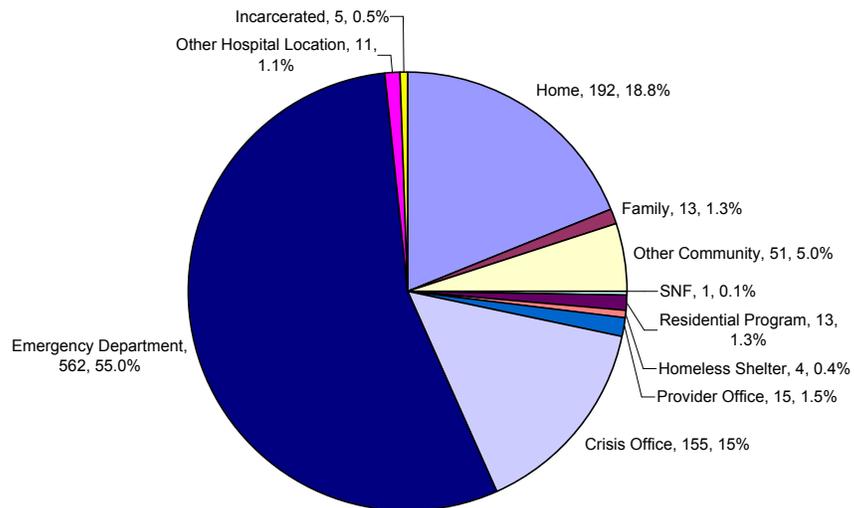
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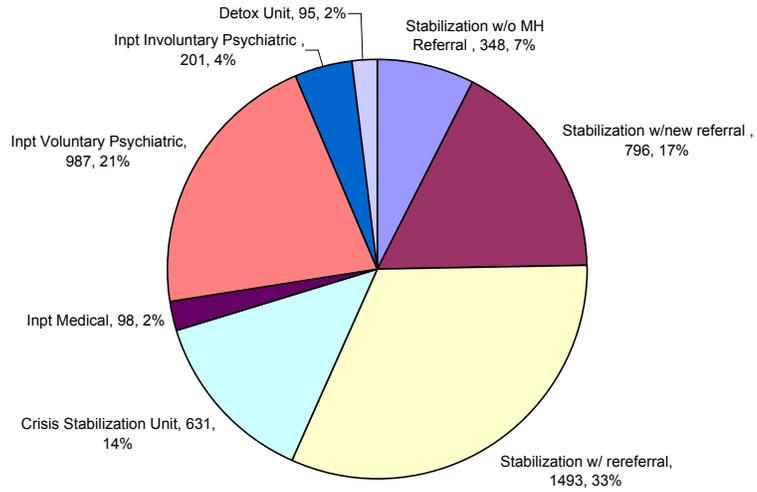
Adult Site of Initial Face To Face Contact



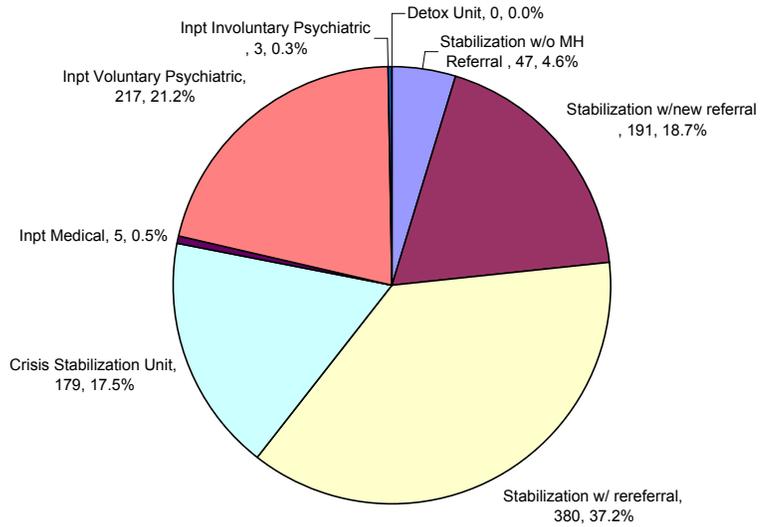
Children Site of Initial Face To Face Contact



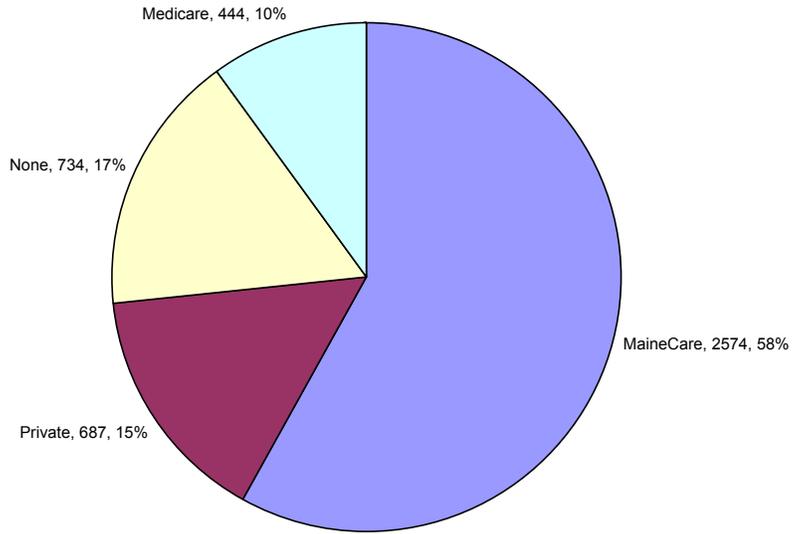
Adult Initial Crisis Resolution



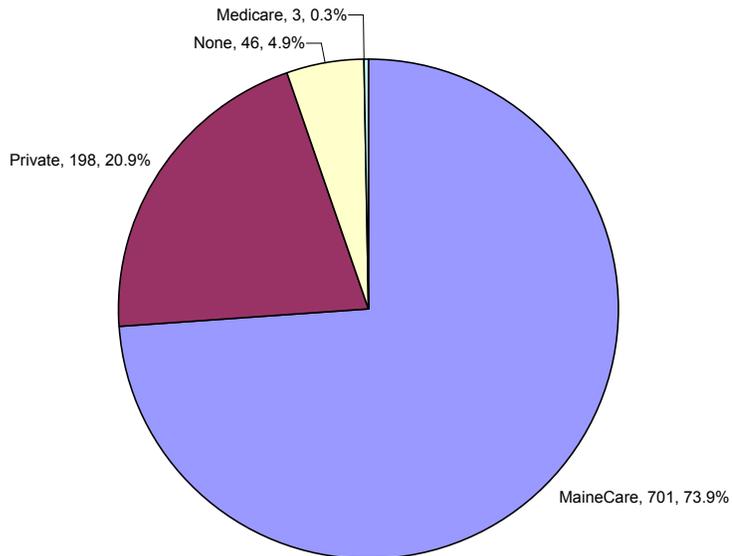
Children Initial Crisis Resolution



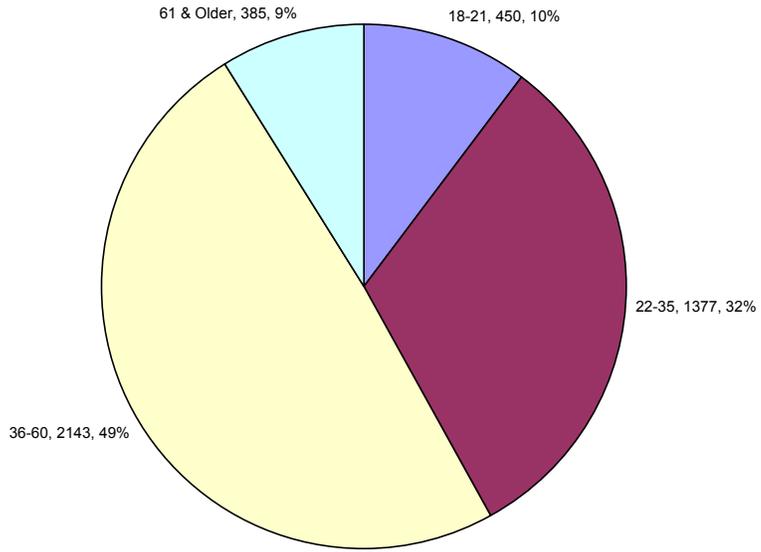
Percentage of Adults Served By Payment Source



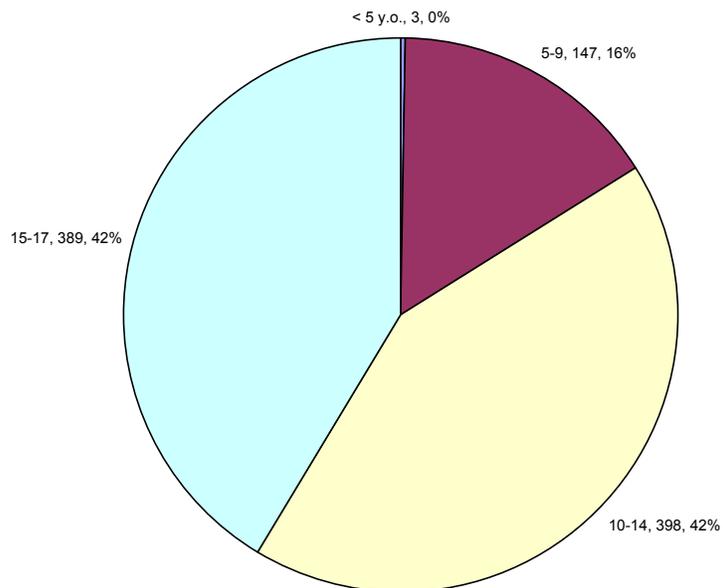
Percentage of Children Served By Payment Source



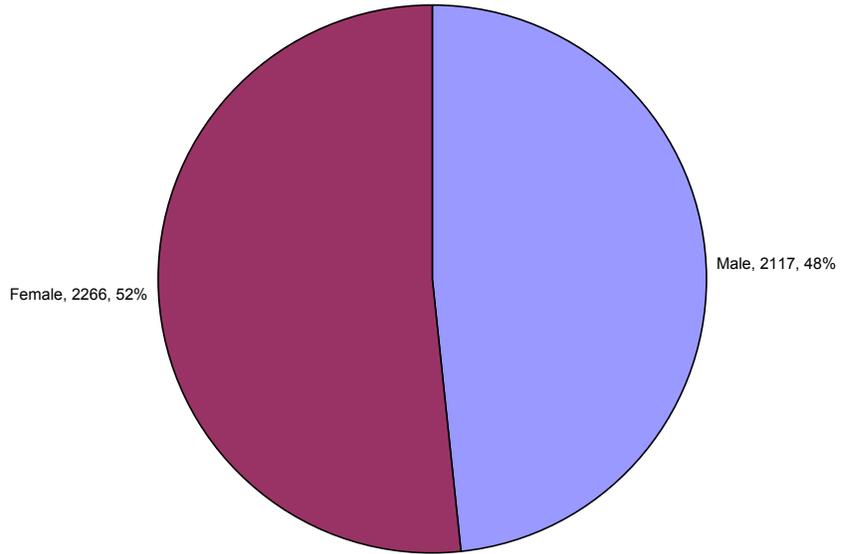
Percentage of Adults Served By Age Cohort



Percentage of Children Served By Age Cohort



Percentage of Adults Served By Gender



Percentage of Children Served By Gender

